

# TEEGALA KRISHNA REDDY ENGINEERING COLLEGE

(UGC-Autonomous)

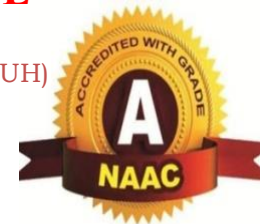
(Sponsored by TKR Educational Society, Approved by AICTE, Affiliated to JNTUH)

Accredited by NAAC- 'A' Grade. Accredited by NBA



Medbowli, Meerpet, Balapur(M), Hyderabad, Telangana- 500097

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## GRIEVANCE REDRESSAL COMMITTEE

The Grievance Redressal Committee (GRC) is established in accordance with Clause 1 of Section 23 of the AICTE Act, 1987 (52 of 1987) by AICTE. This committee, comprised of representatives selected from the institute, is tasked with addressing and resolving grievances raised by stakeholders. The committee is set to convene quarterly, with additional meetings arranged when required

The Grievance Redressal Committee will consist of the following members:

S.No.	Name of the Staff	Designation	Position
1.	Dr.KVenkataMurali Mohan	Principal	Chairman
2.	Dr. K Sidda Reddy	Prof. and HOD, IT Dept.	Member Secretary
3.	Mr. N. Bharani Kumar	Asst. Prof. in CE	Member
4.	Mr. MohdMuneeruddin Khan,	Prof in CE	Member
5.	Mr. N. Naga Sridhar	Asst. Prof. in EEE	Member
6.	Mrs. V. Amulya	Asst. Prof. in ECE	Member
7.	Mrs. N V N Sowjanya	Asst. Prof. in CSE	Member
8.	Mrs. A. Jyoshna	Asst. Prof in IT	Member
9.	Dr V J E Caroline	Prof. in H&S	Member
10.	Dr. V. Suryanarayana	Prof. in MBA	Member
11.	Mrs. Sangeeta Jawar	Asst. Prof. in AIML	Member

## Grievance Resolution Process:

When a student or faculty member encounters a grievance, they can contact the Grievance Committee either in person or through email. Once the grievance is registered with the committee's member secretary, the nature of the grievance determines whether it is addressed in the next scheduled meeting or if an ad-hoc meeting is convened to address it urgently. The individual is then invited to present

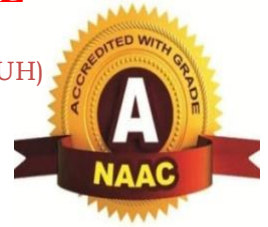
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their grievance before the committee, ensuring a fair and thorough examination of the matter.

Functions and Responsibilities of the Grievance Redressal Committee:

- ❖ Receive and document complaints related to various grievances.
- ❖ Investigate and verify the validity of each complaint, recommending appropriate actions.

Forward the committee's recommendations to the institution's principal for implementation